



Health Care

Survey of Army Families V

1. **All spouses: Over 95% of spouses have used Army medical care and services and over 80% have used Army dental care and services.**
2. **All spouses: Almost one-half to three-fourths of spouses reported they are very satisfied/satisfied with the following aspects of Army health care:**
 - Medical (77.1%) and dental (51.2%) care benefits
 - Quality of Army medical (59.3%) and dental (50.4%) care and services
 - Availability of Army medical (58.2%) and dental (45.1%) care and services
3. **All spouses: Since 2001, the percentage of spouses who are very satisfied/satisfied with the availability of Army dental care has *decreased* (48.7% in 2001, 45.1% in 2004/5).**



During the last 2 years, to what extent are you and your spouse satisfied or dissatisfied with each of the following aspects of Army health care?

All spouses

ARMY MEDICAL CARE/SERVICES:

Quality

96.1%

Availability

96.3%

ARMY DENTAL CARE/SERVICES:

Quality

83.4%

Availability

85.2%

60%

80%

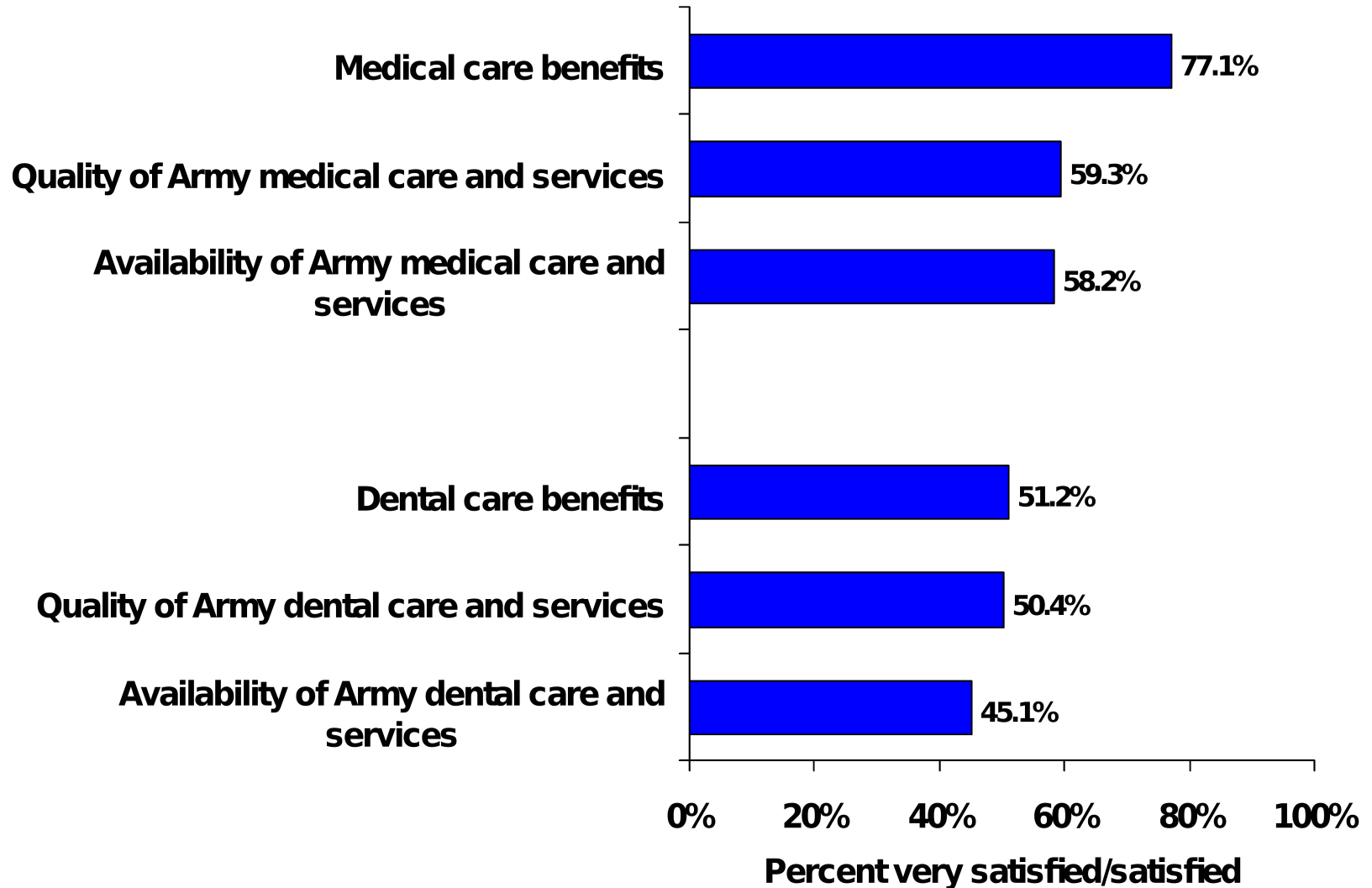
100%

Percent used



During the last 2 years, to what extent are you and your spouse satisfied or dissatisfied with each of the following aspects of Army health care?

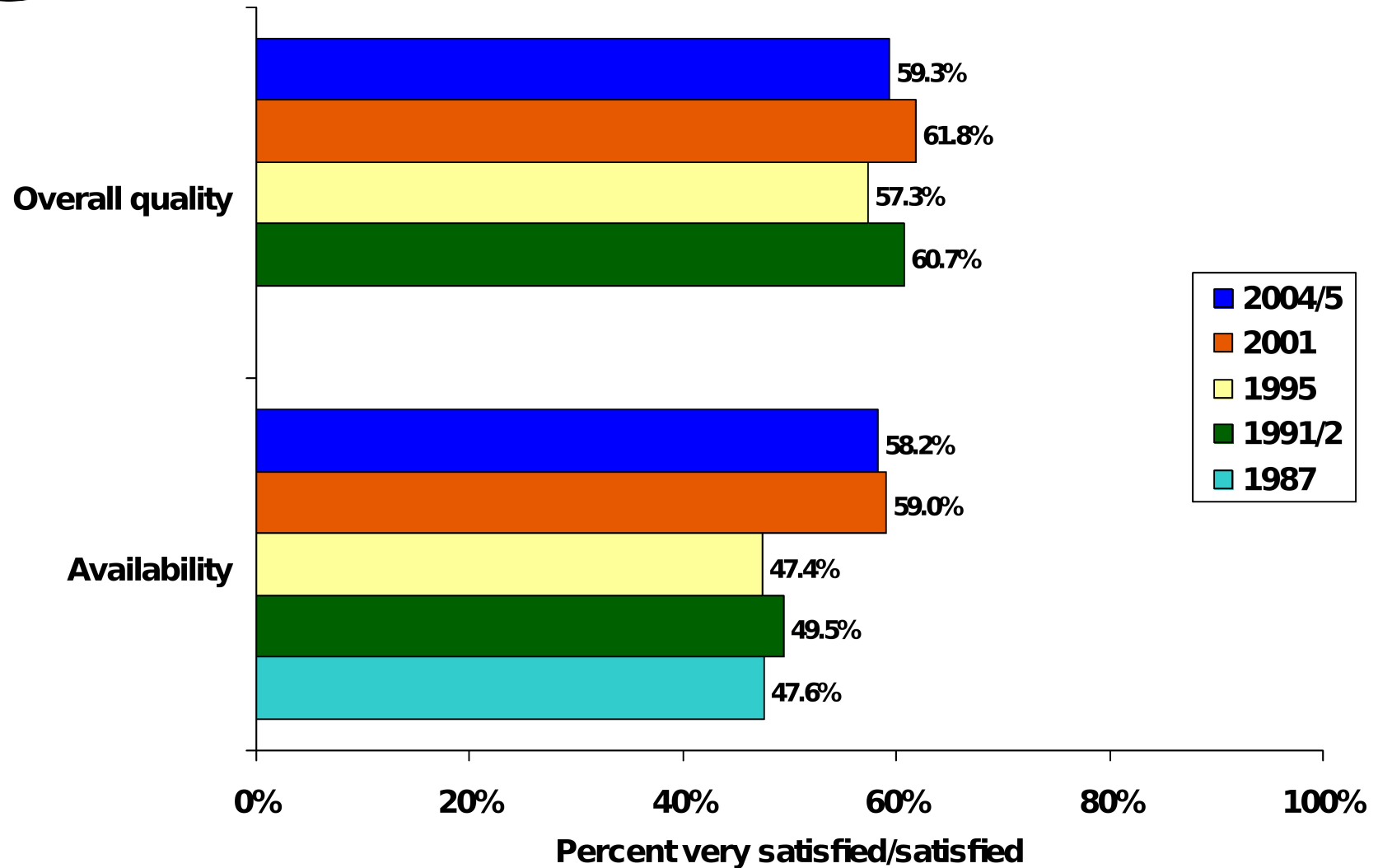
All spouses





How satisfied are you with the quality and availability of Army MEDICAL care for you and your family during the last 2 years?

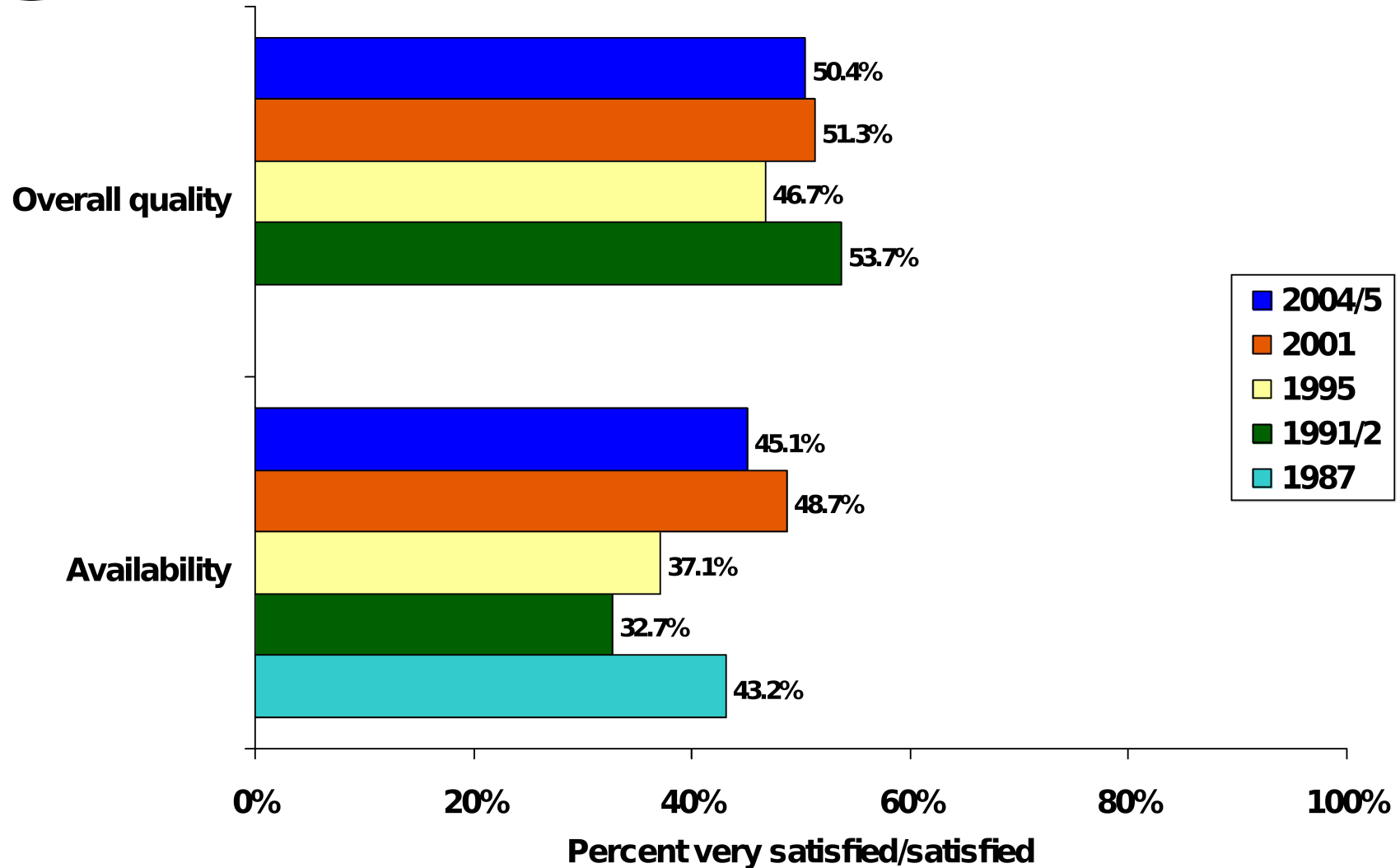
All spouses (1987, 1991/2, 1995, 2001, 2004/5)





How satisfied are you with the quality and availability of Army DENTAL care for you and your family during the last 2 years?

All spouses (1987, 1991/2, 1995, 2001, 2004/5)



2004/5 SE +/-1% (Q70A5-6_111)
2001 SE +/-1%
1995 SE +/- 1%